



Be Safe in a Storm

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Hunker down knowing full well that you're prepared.

Major storms bring major safety risks. Knowing what to do before, during and after a storm arrives will help you get through one without incident. At GMP, experience tells us that great planning precedes the best responses. We encourage customers to plan ahead for the possibility of power outages, too.

Before a storm arrives

- To help prepare before the next storm hits, we encourage customers to stock up and keep the following items on hand:
- A battery-powered flashlight
- A portable radio
- Extra batteries
- Glow sticks
- Food that doesn't need refrigeration
- A manual can opener
- A phone that does not need electricity to function
- Bottled water

Talk with your children about electrical safety. Be sure they know not to go near or touch a downed line.

If you or a family member relies on life-support, be sure we are aware of it. Let us know about the kind of life-support equipment in your home and the hours of backup power available. If there's a change in life-support information, please let us know that as well.

Life-support customers should:

- Call us at 1-888-835-4672 if the power is out.
- Have a backup plan in case power goes out while life-support equipment is in use or scheduled. Be prepared to go somewhere else in the event of a major power disruption.

During a storm/outage

Storms and power outages can present serious risks to customers, including risks related to flooding, downed wires, generator use, and voltage problems. The following information will help keep you safe if these risks arise.

Water and electricity don't mix

If you get water in your basement or home, shut off power to appliances **IF YOU CAN DO SO SAFELY**.

- If your electric service panel is affected by water, have a qualified electrician check it out immediately.

- Never attempt to turn off your power, open circuit breakers, remove fuses or operate switches while standing in water. Don't turn the power back on until an electrician approves.
- Fishing waders, rubber boots, or household rubber gloves do not provide sufficient insulation to protect you from electric shock. Do not rely on them.
- If any appliances or electrical equipment get wet, have an electrician inspect them before using again.

Stay away from downed lines

It is impossible to tell if a line is energized, so treat all lines as if they are carrying electricity.

- Don't touch or go near downed wires! These wires can cause serious injuries or death. If the line is blocking the road or in contact with a vehicle with people inside, call 911. Then call GMP. Instruct others to keep at least 50 feet away, and keep pets and livestock away as well.
- Assume all objects touching the power line are also energized. Never attempt to remove trees or limbs from a utility line. Notify us of the situation.

Dim or bright bulbs? Shut off the breaker

Very bright or very dim bulbs indicate a voltage problem. Appliances can be severely damaged by voltage fluctuations. Immediately turn off the main electrical switch at the service panel and contact us immediately.