Your GMP Energy Statement

To improve your customer experience, Green Mountain Power has re-designed your monthly electric bill to make it friendlier, easier to understand and more informative.

Billing Summary

Your Total Amount Due now simply reflects what you owe after any available net meter credits have been applied to applicable charges. You may see an adjustment amount which allows the transfer of net metering credits to and from your net metering bank. See your new Net Meter Summary below.

My Net Meter Summary

Your net meter credits are now stored in your Net Meter Bank. When you are billed each month we will transfer net metering credits from your bank to pay any applicable charges; when you generate credits we will transfer them to your bank. Certain customers may see the My Net Meter Summary displayed on the back of their bill below the Bill Details section.

Energy Use Snapshot

A breakdown of your solar array generation along with your consumption and contribution to and from the grid.

- Total kWh generated from your array
- Amount of power you put on the grid to GMP
- Total kWh used by your home

Bill Details- New Charges Adjustments

Non-Bypassable Charges: If you have installed a new net metering system as of 2017 or your net metering system is older than 10 years, net metering credits cannot be used to pay particular charges on your bill, including the customer charge, Energy Efficiency Charge, Electric Assistance Program charge, and any rental or financing charge. Any non-bypassable charge will be highlighted in your bill details with green print.

Transfer Credit To/From Net Meter Bank: This adjustment will display the net amount of net metering credits transferred to and from your net metering bank; from your net meter bank to pay applicable charges and to your net meter bank when you generate excess credits.

Message Center

BE IN THE KNOW!

To get important information on outages and electricity bills, sign up for text alerts by texting TEXT to 48788 or GMPAlert or signing up at greenmountainpower.com/alerts. You can also sign up for GMP’s app to report outages with a touch of a finger. If the app is enabled, you will see a black icon on your device screen. To report an outage, tap the black icon. To cancel alerts, please visit greenmountainpower.com/alerts.

Usage History

Did you know we accept ACH and Debit payments along with some major credit cards? You can also sign up for other convenient services like paperless billing and automatic payment options. Please visit our website at greenmountainpower.com for more information.

To pay by phone please call 1-844-551-4550.

For your convenience, you may pay your electric bill at any of the businesses listed below:

- Peoples United Bank
- TD Banknorth
- Hanoverford Supermarket
- All branches

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Contact Us: 1-888-835-4672

greenmountainpower.com